## Practical recommendations for making feedback more student-centred

Nicol & Macfarlane-Dick (2006) synthesised the educational research literature on feedback and derived **seven principles which might strengthen learners' capacity to regulate their own** performance and associated, easy-to-implement feedback strategies.

Read their suggested strategies and self-assess:

- whether you already do this if so put a ✓
- whether you would consider doing this if so put a?
- whether you don't think this would work for you and your students if so put a X

| No. | Good feedback practice   | Associated feedback strategies   | Your view |
|-----|--|--|-----------|
| 1   | helps clarify what<br>good performance is<br>(goals, criteria,<br>expected standards); | Provide students with:  written statements of the assessment criteria and/or standards that define different levels of achievement;  |           |
|     |  | examples of standards/levels of work;  |           |
|     |  | carefully constructed criteria sheets;   |           |
|     |  | opportunities to discuss and reflect upon criteria and standards in class (before an assignment);  |           |
|     |  | opportunities to mark or comment on other students' work;  |           |
|     |  | opportunities to devise or negotiate their own assessment criteria.  |           |
| 2   | facilitates the<br>development of self-<br>assessment<br>(reflection) in<br>learning;  | <ul> <li>Engage students to:</li> <li>identify criteria and standards that will apply to their work;</li> <li>make judgements on how their own work relates to these standards;</li> </ul> |           |
|     |  | make judgements on each other's work;  |           |
|     |  | regularly reflect on criteria and standards;   |           |
|     |  | request the types of feedback they want;   |           |
|     |  | self-assess work before submitting it for marking;   |           |
|     |  | reflect on past work and feedback in a portfolio;  |           |
|     |  | reflect on past progress before planning future actions and milestones.  |           |
| 3   | delivers high quality<br>feedback information<br>to students about<br>their learning;  | Provide feedback information that is:  |           |
|     |  | timely, corrective, constructive and prioritised;  |           |
|     |  | about future actions (feed forward);   |           |
|     |  | limited in quantity (a usable amount);   |           |
|     |  | online and automated - available anywhere, anytime and repeatedly.   |           |
| 4   | encourages teacher<br>and peer dialogue<br>around learning;                            | Treat feedback as dialogue not transmission:   |           |
|     |  | discuss and negotiate feedback in class;   |           |
|     |  | use 'voting devices' to conduct class tests and discuss answers;   |           |
|     |  | ask small groups of students to discuss the feedback on their individual assignments;  |           |
|     |  | promote peer dialogue.   |           |

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|-----|--|---|-----------|
| 5   | encourages positive<br>motivation and self<br>esteem;                            | Provide:  • regular, low-stakes formative assessments with feedback on personal progress (i.e. ipsative, not their ranking in the class);   |           |
|     |  | feedback on the performance (not the student as a person);  |           |
|     |  | marks only after students have responded to feedback comments;  |           |
|     |  | time for students to resubmit selected assignments – to influence their expectations of learning and assessment;  |           |
|     |  | automated assessment (self-tests) with feedback;  |           |
|     |  | opportunities for students to submit drafts and receive feedback<br>before making final submissions.  |           |
| 6   | provides opportunities to close the gap between current and desired performance; | Provide: • feedback on work in progress;  |           |
|     |  | more opportunities for students to resubmit assignments;  |           |
|     |  | introduce two-stage assignments where feedback on stage one helps improve stage two;  |           |
|     |  | demonstrations of the strategies you want students to follow – to reduce the gap between actual and expected standards of performance (e.g. by showing students how to set about structuring an essay, writing an abstract, analysing data, drafting a research proposal);  |           |
|     |  | action points to help students monitor and manage their assignments;  |           |
|     |  | <ul> <li>opportunities for students to work in groups and to identify their own<br/>action points in class after they have received feedback (i.e. integrate<br/>feedback into the teaching and learning process – involve students in<br/>generation and use of feedback).</li> </ul>  |           |
| 7   | provides information to teachers that can be used to help shape teaching.        | Gather data by a variety of methods:  |           |
|     |  | <ul> <li>collect data regularly on student progress (for instance, from<br/>assessments, questions in class, student behaviour/performances);</li> </ul>  |           |
|     |  | identify student difficulties with the subject matter or study methods;   |           |
|     |  | use frequent tests, especially diagnostic tests, to generate cumulative information about students' knowledge and skills;   |           |
|     |  | <ul> <li>promote students' (metacognitive) thinking about their own learning, for example: set questions at the beginning of a session to be answered by students at the end:         <ul> <li>What was the most important argument in this lecture?</li> <li>What question remains uppermost in your mind at the end of this session?</li> </ul> </li> </ul> |           |
|     |  | <ul> <li>play back to students their answers to these questions in the following<br/>teaching session;</li> </ul>   |           |
|     |  | <ul> <li>ask students to request the feedback they would like when they<br/>submit an assignment (e.g. on a feedback proforma);</li> </ul>  |           |
|     |  | ask students to identify the difficulties they encountered with an assignment;  |           |
|     |  | encourage students to identify a 'question worth asking' that they would like to explore for a short time in the next tutorial.   |           |